

From: [REDACTED]
To: [Kurrimboccus Imteyaz](mailto:kurrimboccus@tfl.gov.uk)
Subject: RE: 2122 P03 FOIC Bus Stop 56522 in Prince Regent Lane FOI-0536-2122 CRM:0140095
Date: 17 June 2021 06:44:50

Hi Imteyaz,

I have passed this to the responsive manager to check out.

Regards.

[REDACTED] MCM | MCIHT | Head of Network Management | Environment & Sustainable Transport
Network Management

London Borough of Newham

Newham Dockside | 1000 Dockside Road | London | E16 2QU

DDI: [REDACTED] | Int: [REDACTED]

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From: Kurrimboccus Imteyaz [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>
Sent: 16 June 2021 22:12
To: [REDACTED] <[\[REDACTED\]@newham.gov.uk](mailto:[REDACTED]@newham.gov.uk)>
Subject: FW: 2122 P03 FOIC Bus Stop 56522 in Prince Regent Lane FOI-0536-2122 CRM:0140095

CAUTION - External email

Hi [REDACTED]

Just a heads up, this has only come on my radar the last few days.

Kind regards

Imteyaz Kurrimboccus | Service Delivery Manager | Newham
Transport for London | **Surface Transport** | **Bus Service Delivery**

5 Endeavour Square (5ES) Westfield Avenue, London, E20 1JN

Email: [REDACTED] <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>

Phone: [REDACTED]

From: Cruickshank Andrew (ST) <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>
Sent: 16 June 2021 14:27
To: Hextall Eva <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>
Cc: Kurrimboccus Imteyaz <[\[REDACTED\]@tfl.gov.uk](mailto:[REDACTED]@tfl.gov.uk)>
Subject: 2122 P03 FOIC Bus Stop 56522 in Prince Regent Lane FOI-0536-2122 CRM:0140095

Eva,

I don't hold NMCC reports but our colleagues in Network Management should be able to search their system with this as the location. I am not necessarily expecting anything to come forward as it would have to be significant and obvious to the naked eye for a driver to report a problem on the highway.

Note to Imteyaz: Has anyone in Bus Service Delivery raised this with Newham? Or has anyone contacted us about it? If you've had anything of this nature, can you pass it to Eva. If you've not had anything, can you confirm that to Eva?

Regards, Andrew

From: Hextall Eva <[REDACTED]@tfl.gov.uk>
Sent: 16 June 2021 11:49
To: Cruickshank Andrew (ST) <[REDACTED]@tfl.gov.uk>; NMCC <[REDACTED]@TFL.GOV.UK>
Subject: FOI-0536-2122 North CRM:0140095

Hi Andrew and NMCC,

Please see the below FOI request. Asset Ops confirmed the location in question isn't on the TLRN and TfL is not responsible for repair damage to the highway, that would fall to Newham. Hence why the report was rejected by Streetcare and passed to Newham.

Regarding reports sent to NMCC and bus garages, is this something that you hold and can provide?

I'm looking for a contribution by 23 June.

Many thanks,

Eva Hextall
FOI Case Officer
Information Governance, General Counsel

Bus Stop 56522 is at Prince Regent Lane, London E13 8SG and used by southbound buses 147, 276, 300, 473 and 262. A drain gully at entrance to the "Bus Stop" marked area is collapsing and concrete has fallen away; the gully cover and frame see-saw rocks when buses drive over it. There is also a deep rut 12.5 metres further into the Bus Stop area (i.e., in front of the bus shelter), with displaced tarmac pushed up to the side of the rut. **Both defects are significant, likely to be hazardous to road users on two wheels and ought to have been seen and felt by bus drivers. Bus supervisors, revenue inspectors and bus stop maintenance staff are also likely to have noticed the defects. I understand reports of damage such as this will often be submitted to Centre COMM (aka CentCom, NMCC (Network Management Control Centre) by radio.**

Kindly supply a list of all defective carriageway reports relating to this location that have been received during years 2019, 2020 and 2021 to date, whether by radio or by other means. Please include exact location of defect, its nature, full description, date, and time report was received, log number, and action taken and when

Indication of action taken on each would also be appreciated, ie reported to Newham Council (ie date, reference number).

NB. Streetcare declined my report of this damage and referred me to FixMyStreet, which passed me to Newham where I have now submitted a damage report. But I am keen to identify previous reports.

Operators of buses 147, 276, 300, 473 and 262 are private companies, albeit contracted to TfL and they have reminded me that FOIA is not applicable to such companies. Grateful if you could consider obtaining records of reports made at depots and letting me have those as well.

Thank you.

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